

Public Buildings

City of Newton Performance Management
July 2011 Scorecard



Traffic Light Key

Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting the target
Red = actual value more than 10% away from meeting the target



Trend Key

Up = actual value has improved since last reporting period
Right = actual value has stayed the same since last reporting period
Down = actual value has worsened since last reporting period

Metrics measured monthly unless otherwise noted

Traffic Light	Trend	Performance Metrics	Actual	Target	Variance
1. Clean and maintain City buildings					
		# of Work Orders Requested/ month	444	300	144
		# of Work Orders Completed/ month	600	325	275
		# of Work Orders Completed Per Day Per Craftsman/ month	3.17	3	0.17
		% of preventative maintenance workorders completed on schedule (quarterly)	0	0	0
		Number of outstanding workorders/ month	691	675	16
		% of emergency or safety requests completed within 24 hours	100	100	0
		% of regular maintenance work requests completed within 7 days	73	90	17
2. Manage utility and energy upgrades and consumption					
		Water/Sewer Usage/ year	0	0	0
		% reduction in energy Consumption from FY08 for electricity(mmbtus)	22	20	2
		% reduction in energy Consumption from FY08 for heat/hot water(mmbtus)	-106	90	196
3. Plan, implement, and oversee capital projects					
		% of capital projects within budget	83	95	12
		% of capital projects on schedule	67	95	28

Notes

The increase in energy consumption for heat and hot water was small in volume, but large in percentage due to the extremely small consumption during the summer months.